



STRONG THROUGH
INNOVATION.
STRONGER WITH YOU!

JOB DESCRIPTION

COMMISSIONING ENGINEER

Department Name: Field Service

Reports to: Director of Service, Engineering and Project Management

VON ARDENNE develops and manufactures advanced coating equipment for the deposition of micrometer to nanometer-thin functional layers on materials such as glass, metal strip, wafers, and polymer films. These materials are the basis for products such as solar modules, architectural glass, or smart phone displays.

RESPONSIBILITIES

You will be a core member of the Von Ardenne North America Service Team to provide world-class service to customers for our sophisticated vacuum coating equipment. The role is based and located in Perrysburg, Ohio.

- Worldwide commissioning and service of technical and/or technological assemblies, components, and systems
- Analysis, processing, and solution of problems on VA systems and components
- Processing of customer inquiries via ticket system incl. solution mediation to the customer
- Responsible for his scope of tasks accordingly result-oriented with comprehensible documentation
- Carries out training at the customer's site for all components with the help of own documents
- Independent further training in subject-specific topics, to stabilize and further develop technical knowledge
- Maintains customer relationships
- Active support of the preparation of assembly and commissioning manuals
- Support of design and concept development based on feedback from projects
- Makes decisions independently within the defined framework and is responsible for them.
- Escalations are processed and passed on with qualified solution approaches if the solution cannot be found by oneself, participation in finding a solution and implementing them
- Independent preparation, execution of customer service assignments incl. documentation and evaluation
- Active participation in the release of components and systems for use
- Responsible for customer service calls

REQUIRED QUALIFICATIONS

- A bachelor's degree in engineering or related field and 2-3 years of related experience.
- Solid understanding of the interactions between mechanical, electrical components and peripherals
- Knowledge in controls engineering techniques and practices which would be required for global customer facilities.
- Proven understanding, knowledge and ability to trouble shoot electrical/electronic control systems.
- Understanding of Rockwell Automation Human Machine Interfaces (HMI) including PanelView Plus, PanelView Plus CE, and FactoryTalk View ME/SE.
- Understanding of Siemens S7 / TIA Portal PLC's, including ladder and statement list logic
- Basic understanding of corporate Ethernet architectures and systems.
- Practices articulate communication skills in team-oriented work to be successful among high-tech firms, diversified industries, and international environments.
- Support of installation and commissioning activities with the ability to travel to work at customer sites; primarily domestic (North America), but some international travel possible.
- Maintains valid driver's license and ability to obtain a passport

FLSA exemption status: Exempt: Non-Exempt **Status:** Full-time Part-time Other: _____

Reporting Relationships: No Direct reports Direct Reports

Travel: May travel up to %.

Date Approved: _____

Physical Requirements:

- Ensure adherence to all Safety Procedures and Housekeeping standards
- Will sit or stand for extended periods of time throughout the day
- Required to lift to 25 lbs.
- Will walk and climb stairs occasionally
- May reach over shoulder heights and below waist
- Required to use hands to lift, handle, carry or feel
- May be required to stoop, kneel, or bend occasionally
- 20/40 vision with or without correction
- The ability to wear personal protective equipment is required (including but not limited to: steel toed shoes, gloves, safety glasses, hearing protection, reflective vest or respirator-if required).

Working Conditions

The above list of responsibilities is intended to describe the general nature of the level of work to be performed by the incumbent; it should not be considered exhaustive.

Qualified applicants will receive consideration for employment without regard to race, color, national origin, ancestry, religion, sex, pregnancy, sexual orientation, gender identity or gender expression, age, disability, military or veteran status, height, weight, familial or marital status, or genetics.